

LEGAL ASSISTANCE & MEDIATION

- Bay Area Legal Aid** 800-551-5554
Legal advice line for low-income residential tenants
- Katharine & George Community Law Center**..... 408-288-7030
1030 The Alameda, San Jose
Free legal services for low-income individuals; workers' compensation and immigration
- Law Foundation of Silicon Valley** 408-293-4790
152 N. Third St., 3rd floor, San Jose
Fair Housing Law Project discrimination and legal advocates
- Pro Bono Project**..... 408-998-5298
Free community legal clinics and consultations in San Jose, Sunnyvale and Mountain View
- Project Sentinel** 408-720-9888
1490 El Camino Real, Santa Clara
Tenant/landlord mediation, mortgage counseling and foreclosure prevention
- Senior Adult Legal Assistance (SALA)**..... 408-295-5991
1425 Koll Circle, Ste. 109, San Jose
Free legal assistance for elders in Santa Clara County

PARENT EDUCATION

- Bill Wilson Center** 408-243-0222
Offers parenting classes to parents of youth ages 12 – 17
- Children's Health Council** 650-688-3625
Parenting classes, parent support and coaching
- Hand in Hand** 650-322-5323
Offers parent education, parenting groups and parent books
- Parents Helping Parents**..... 408-727-5775
Support, guidance and parent education for families
- Parents Place** 650-688-3040
Parenting education and workshops, special needs resources, family counseling and referrals to resources

PUBLIC SAFETY

- Police • Fire • Ambulance**..... 911

NON-EMERGENCY NUMBERS

- California Highway Patrol** 408-467-5400
- City of Sunnyvale Public Safety** 408-730-7100

GANG INTERVENTION/PREVENTION

- California Youth Outreach** 408-280-0203
Leadership development and youth and gang intervention services
- Catholic Charities of Santa Clara County**..... 408-938-6731
Individual and family support, gang intervention, mediation and crisis response
- Clean Slate Youth Intervention** 408-794-1600
Gang intervention and removal of gang related tattoos

NEIGHBORHOODS

- City of Sunnyvale Community Resources** 408-730-7599
Neighborhood association support and special event permits
- City of Sunnyvale Neighborhood Preservation**..... 408-730-7610
Information about city ordinances, code enforcement and regulations
- Sunnyvale Neighborhoods Actively Prepare (SNAP)**... 408-730-7190

SENIOR ADULT SERVICES

- Sourcewise** 408-350-3200
2115 The Alameda, San Jose
Senior employment, Meals on Wheels and care management
- Sunnyvale Community Services** 408-738-4321
725 Kifer Rd., Sunnyvale
Financial and food aid for Sunnyvale seniors and families
- Sunnyvale Nutrition Program** 408-739-0833
535 Old San Francisco Rd., Sunnyvale
Hot meals for seniors
- Sunnyvale Senior Center** 408-730-7360
550 E. Remington Dr., Sunnyvale
Activities, services and lunch for adults 50+

SOCIAL SERVICES

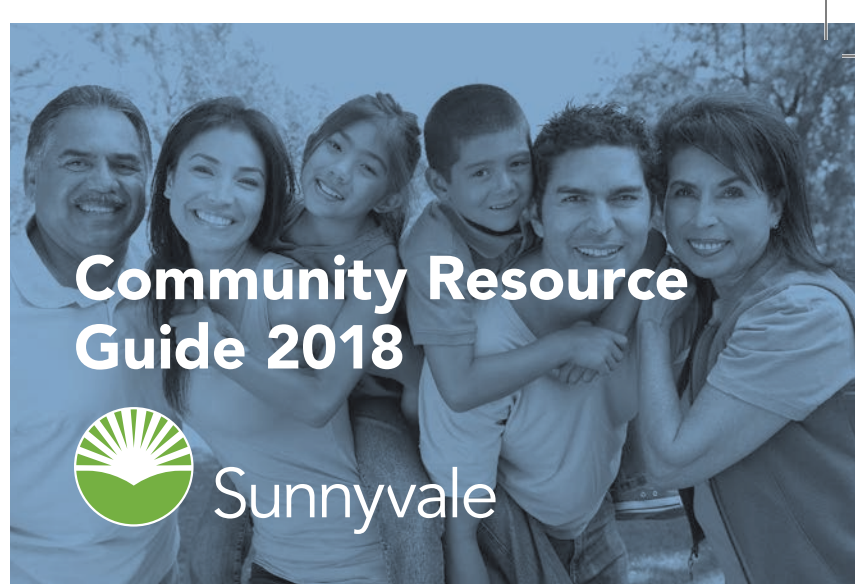
- Social Security Administration** 800-772-1213
701 N. Shoreline Blvd., Mountain View
- North County Social Services**..... 408-278-2400
1330 W. Middlefield Rd., Mountain View
Apply for CalWORKS, CalFresh, general assistance and Medi-Cal
- Veterans Services Office** 408-918-4980
68 N. Winchester Blvd., Santa Clara

SPECIAL NEEDS RESOURCES

- City of Sunnyvale Therapeutic Recreation** 408-730-7359
Recreation programs for youth, teens and adults with disabilities
- Inclusion Support Warm Line** 408-453-6651
Support, information and referrals for children with special needs or disabilities
- Parents Helping Parents**..... 408-727-5775
Empowering families and communities to meet children's special needs
- San Andreas Regional Center**..... 408-374-9960
Early intervention, case management and services for persons with developmental disabilities

TRANSPORTATION

- SamTrans & Caltrain**..... 800-660-4287
Commuter rail between San Francisco, San Mateo and Santa Clara counties
- Santa Clara Valley Transportation Authority (VTA)**.... 408-321-2300
Bus and light rail service within Santa Clara County
- VTA Access Paratransit Service**..... 408-321-2300
Low-cost paratransit for senior adults and people with disabilities



YOUTH SERVICES

CHILD CARE

- City of Sunnyvale Youth and Family Resources**..... 408-730-7800
785 Morse Ave., Sunnyvale
Child care referral and provider support in Sunnyvale
- Community Child Care Council of Santa Clara County, Inc. (4 C's)**..... 408-487-0749
150 River Oaks Parkway, Ste. F-1, San Jose
Child care resource, subsidized child care and referral
- Community Child Care Licensing** 408-324-2148
2580 N. First St., Ste. 300, San Jose
Issues state licenses to family child care homes and child care centers

FOSTER/ADOPTIVE CARE

- Help One Child**..... 888-KID-HOPE (543-4673)
858 University Ave., Los Altos
Free support and resources for foster, foster-adopt and kinship care
- Kinship Center** 800-454-6744
481 N. First St., San Jose
Foster care services for Santa Clara County
- Santa Clara Co. Social Services** 408-299-KIDS (5437)
Department of Family & Children's Services
333 W Julian St., San Jose
Foster parent services and recruitment

CHILDREN & TEEN SERVICES

- Columbia Neighborhood Center**..... 408-730-7800
785 Morse Ave., Sunnyvale
Parent education, recreation and enrichment activities for youth and families
- Family Resource Centers by First 5**
777 San Miguel Ave., Room K5, Sunnyvale..... 408-522-8200 Ext. 1890
1054 Carson Dr., Sunnyvale..... 650-967-4813
Parent education for parents of children ages 0-5, early literacy programs and enrichment activities
- Northwest YMCA** 408-257-7160
20803 Alves Dr., Cupertino
Fitness and recreation classes for all ages
- Sunnyvale Community Center**..... 408-730-7350
550 E. Remington Dr., Sunnyvale
Recreation classes and activities for all ages
Fee waivers available for qualified youth
- Sunnyvale Public Library** 408-730-7300
665 W. Olive Ave., Sunnyvale

COUNSELING/MENTAL HEALTH

- Bill Wilson Center** 408-243-0222
3490 The Alameda, Santa Clara
Counseling for families, groups and individuals of all ages
- Community Health Awareness Council (CHAC)**..... 650-965-2020
590 W. El Camino Real, Mountain View
Counseling and support services for children, youth and adults
- Community Solutions** 408-225-9163
5671 Santa Teresa Blvd., Ste. 202/203, San Jose
Assistance with mental health, trauma abuse, domestic violence and human trafficking
- Fair Oaks Mental Health Center** 408-992-4800
660 S. Fair Oaks Ave., Sunnyvale
- JFK University Community Counseling Center** 408-524-4900
572 Dunholme Way, Ste. 8, Sunnyvale
Sliding fee scale for counseling
- KARA**..... 650-321-5272
457 Kingsley Ave., Palo Alto
Grief counseling and support
- Lighthouse of Hope Counseling Center**..... 408-716-8101
1515 Partridge Ave., Sunnyvale
Counseling services for individuals, couples and families, including parenting education
- National Alliance for the Mentally Ill**..... 408-453-0400
1150 S. Bascom Ave., Ste. 24, San Jose
Mental health illness support, education and advocacy
- YWCA Counseling Services** 408-295-4011 ext. 259
375 S. 3rd St., San Jose
Individual and family counseling. Intake and information line

DOMESTIC VIOLENCE/ CHILD AND ELDER ABUSE

- Adult Protective Services**.....408-975-4900
Santa Clara County Adult/Elder Abuse Reporting Hotline
- Asian Women's Home**.....408-975-2739
Domestic violence program and emergency shelter; 24-hour crisis hotline
- Child Protective Services**408-299-2071
Santa Clara County Child Abuse Reporting Hotline
- Community Solutions**408-225-9163
For children, families and individuals
- Institute on Aging / Friendship Line**800-971-0016
Support for depression, isolated and suicidal older adults
- Next Door, Solutions to Domestic Violence**408-279-2962
24-hour hotline for victims of domestic violence
- Silicon Valley SafeChat** SafechatSV.com
Support for domestic violence victims via internet chat
- Victim-Witness Assistance Program**408-295-2656
- YWCA Domestic Violence Crisis Line**.....800-572-2782
Counseling, shelter and children's services for victims of domestic violence

DRUGS / ALCOHOL / POISON CONTROL

- Al-Anon/Alateen Family Groups**408-379-1051
Support for relatives and friends of alcoholics
- Alcoholics Anonymous – Santa Clara County**408-374-8511
24-hour help line
- Center for Substance Abuse Treatment**800-662-HELP (4357)
U.S. Department of Health and Human Services
- Narcotics Anonymous**.....408-998-4200
Hotline for meeting times and locations
- Poison Control Action Line**.....800-222-1222
California Poison Control System for poison prevention and poison emergencies

EMPLOYMENT

- NOVA Job Center**408-730-7232
505 W. Olive Ave., Ste. 550, Sunnyvale
Career development services and job search assistance for adults and youth

FOOD

- CalFresh**877-847-3663
The CalFresh Program helps single people and families with little or no income to buy food
- Our Daily Bread**408-736-4108
St. Thomas Episcopal Church – 231 S. Sunset Ave., Sunnyvale
Mon, Wed, Fri 11:00 a.m. – 12:30 p.m. Free hot lunch; open to all
- Sacred Heart Community Service**408-278-2160
1381 S. First St., San Jose
Free daily meals
- Salvation Army**.....408-720-0420
1161 S. Bernardo Ave., Sunnyvale
Temporary living center, emergency food, clothing and financial assistance
- Second Harvest Food Bank of Santa Clara County**800-984-3663
Free food for low-income individuals and families
- Sunnyvale Community Services**408-738-4321
725 Kifer Rd., Sunnyvale
Mon – Fri, 9 – 11:30 a.m.; 1 – 4:30 p.m.
Financial assistance, food and social services for Sunnyvale residents
- Sunnyvale FISH**408-245-9109
1112 S. Bernardo Ave., Sunnyvale
Emergency food, clothing and other household needs distributed on Tuesdays, 9-11 a.m.
- Women, Infants and Children (WIC) Supplemental Nutrition Program**888-942-9675
Health and nutrition program for low-income pregnant women and their young children

HOUSING & SHELTERS

- Bill Wilson Center (Youth ages 11 – 24)**408-243-0222
Emergency shelter, food, clothing and transitional housing
- HomeFirst**.....408-294-2100
2011 Little Orchard St., San Jose
Emergency shelter for adults
- LifeMoves**.....650-685-5880
260 Commercial St., San Jose (For women & children)... 408-271-1630
358 N. Montgomery St., San Jose (For adult men).....408-271-5160
546 W. Julian St., San Jose (For adult women and men with mental health needs)408-271-0820
Silicon Valley provider of housing and services for homeless families and individuals
- MidPen Housing**.....650-356-2900
Assisted rental housing for low- and moderate-income families, seniors, single adults and persons with special needs

HEALTH & DENTAL SERVICES

- Children's Dental Center**408-701-5882
897 W. El Camino Real, Sunnyvale
Dental services for children. Medi-Cal and most insurance plans accepted
- Children's Health Initiative**.....888-244-5222
Enrollment assistance for children's health insurance
- Mayview Health Clinic**
785 Morse Ave., Sunnyvale408-746-0455
900 Miramonte Ave., 2nd Floor, Mountain View650-965-3323
270 Grant Ave., Palo Alto650-327-8717
Affordable, sliding scale fee for health services for children and families
- Planned Parenthood**.....650-948-0807
225 San Antonio Rd., Mountain View
Reproductive and general health care services

- Santa Clara County Better Health Pharmacy**408-794-0564
725 E. Santa Clara St., Ste. 202, San Jose
Medications for all with a valid prescription
- Santa Clara County Social Services**.....877-962-3633
Medi-Cal enrollment assistance
- Santa Clara Family Health Plan**877-688-7234
Enrollment assistance for public health insurance such as Healthy Kids
- Teen Health Van Lucile Packard/Stanford**650-736-7172
Health services for uninsured and homeless youth ages 10-25
- Valley Health Center Dental Line**.....408-808-6102
No cost or low-cost dental services for adults and children
- Valley Health Center Valley Connection**888-334-1000
Medical clinics in Sunnyvale, San Jose, Gilroy and Milpitas
Prenatal, pediatric and health services available at low cost

HOMELESS RESOURCES

- LifeMoves**.....650-853-8672
33 Encina Ave., Palo Alto
Daytime assistance and food services for adults and families
- Valley Homeless Healthcare Program**.....408-510-7544
2011 Little Orchard St., San Jose
Medical mobile unit for homeless individuals
- Silicon Valley American Red Cross**877-727-6771
2731 N. First St., San Jose
Homelessness prevention
- Dignity on Wheels**dignityonwheels.org
Mobile laundry and shower services for homeless community. Visit website for locations and schedules in Sunnyvale, San Jose and the Bay Area.

REFERRAL & CRISIS LINES

- 211 of Santa Clara County**.....211
Referral to a full range of health, community disaster services and human services
- 24-Hour Parental Stress Hotline**.....408-279-8228
Phone counseling for parents experiencing depression, grief and stress
- 24-Hour Sexual Assault and Domestic Violence Crisis Line**877-363-7238
- 24-Hour Youth in Crisis Hotline**.....888-247-7717
- AIDS Hotline**800-232-4636
National AIDS/Sexually Transmitted Disease Hotline
- Alzheimer's Association 24/7 Help Line**800-272-3900
- Anti-Hate Hotline**408-279-0111
CONTACT Cares for discrimination reporting
- Bill Wilson General Crisis Line**.....408-850-6125
Persons experiencing loneliness, grief, depression, stress or anxiety
- Gay, Lesbian, Bisexual and Transgender Crisis Line**...800-246-7743
- National Center for Missing and Exploited Children**...800-843-5678
To report a sighting of a missing child, report a missing child or request safety information
- National Human Trafficking Hotline**888-373-7888
- National Runaway Hotline**.....800-RUN-AWAY (786-2929)
Serving runaways, homeless and at-risk youth and their families
- Rape Crisis Hotline**408-287-3000
YWCA Rape Crisis Center, 24-hour hotline
- Suicide and Crisis Services of Santa Clara County**855-278-4204
24-hour multilingual counselors for emotional support and crisis intervention
- Text Crisis Line** Text 741741
Free 24/7 crisis text line for people of any age in crisis
- Warm Line for Kids and Teens**.....408-279-0303
24-hour hotline for kids and teens who are home alone
- Youth and Families Crisis Line**408-683-4118

HOSPICE CARE

- Centre for Living with Dying**.....408-243-0222
- Hospice of the Valley**.....408-559-5600
4850 Union Ave., San Jose
- Pathways Home Health and Hospice**888-755-7855
585 N. Mary Ave., Sunnyvale

IMMIGRANT SERVICES

- Catholic Charities of Santa Clara County**.....408-944-0691
2625 Zanker Rd., San Jose
Assistance with citizenship applications, interview preparation, ESL and refugee services
- US Citizenship & Immigration Services Information Line**800-375-5283
Information on visas, permanent residence and citizenship
- Immigration and Citizenship Program (ICP)**408-534-5451
701 Vine St., San Jose
Provides immigrant integration services in various languages
- La Raza Centro Legal**.....415-575-3500
474 Valencia St., Ste. 100, San Francisco
Free legal services pertaining to immigration, housing and employment
- SIREN: Services Immigrant Rights & Education Network**408-453-3017
1425 Koll Circle, Ste. 109, San Jose
Immigrant legal resources, workshops and policy advocacy

To request additional resource guides:
408-730-7800 | cnc@sunnyvale.ca.gov